

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 14th day of November' 2024

C.G.No.145/2024-25/Tirupati Circle

CHAIRPERSON Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao Member (Finance)
Sri. S.L. Anjani Kumar Member (Technical)

Between

Sri. J. Bhargav & Others, D.No. 3-47,
Mungilipattu (V), Chandragiri (M),
Tirupati District.

Complainant

AND

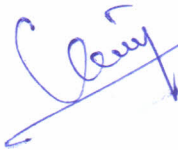
1. Dy. Executive Engineer/O/Chandragiri
2. Executive Engineer/O/Tirupati Rurals

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 12.11.2024 in the presence of the complainant and respondents, and having considered the material placed by both the parties, this Forum passed the following

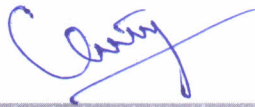
ORDER

01. The complainant filed the complaint stating that he applied for two domestic service connections by paying requisite fees in the names



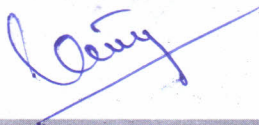
of his two sons on 30.07.2024 submitting required documents but the respondents did not release the service connections.

02. The said complaint was registered as C.G.No.145/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on field verification they noticed that the complainant constructed ground floor plus three floors building but he has not submitted plan approval of the said building by the competent authority and they asked the complainant to submit the same since it is required to release the service connections but he has not submitted the plan so far.
03. Heard complainant and respondents through video conferencing. The respondents submit that as per G.O.Ms. No.431 Dt: 08.07.2009 of Municipal Administration and Urban Development (H2) Department Tirupati Urban Development Authority (TUDA) delegated the power to approve the building plan on the Panchayat Secretaries concerned in the villages under its jurisdiction only upto G+2 floors and in the case on hand since the building is consisting of G+3 Floors the complainant has to obtain plan approval from TUDA and also to obtain No Objection Certificate(NOC) from TUDA and not from Panchayat to release the service connections. They also submitted



copy of the said G.O. in support of their contention. We noticed that under the said G.O. Mungilipattu Village wherein the G+3 Floors building was constructed comes under the jurisdiction of TUDA and the G.O. further shows that the Panchayat Secretary concerned was delegated with power to approve plan for G+2 floors building only. In the case on hand, the complainant during the course of enquiry admitted that he constructed G+3 floors building and he has not obtained any approval of the plan from TUDA. When approval of the building plan/NOC from TUDA is necessary to release the service connections, the complainant is bound to submit the same to the respondents but he did not do so. Hence, the respondents are justified in not releasing the service connections for want of the building plan/NOC from TUDA as per the above referred G.O.Ms.No.431 and we find no merit in the complaint. Hence, complaint is dismissed. There is no order as to costs.

- 04.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the



date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 14th day of November'2024.

[Handwritten Signature] 14/11/2024
CHAIRPERSON

[Handwritten Signature]
Member (Finance)
14/11/2024

[Handwritten Signature] 14/11
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Nyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

[Handwritten Signature]
14/11/24